

GENERAL SUBSCRIBER SERVICES TARIFF

Pembroke Telephone Company, Inc.

Section G  
Sixth Revised Contents Sheet 1  
Cancels Fifth Revised Contents Sheet 1

G. PAY TELEPHONE SERVICE

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Issued: June 11, 1999  
By: Mary Anna Hite

Effective: July 11, 1999  
Title: General Manager

GENERAL SUBSCRIBER SERVICES TARIFF

Pembroke Telephone Company, Inc.

Section G  
Third Revised Sheet 1  
Cancels Second Revised Sheet 1

G. DELETED

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G.1 Deleted

G.1.1 Deleted

G.1.1.1 Deleted

G.1.1.2 Deleted

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G.1.1.5 Deleted

G.1.1.6 Deleted

G.1.1.7 Deleted

G.1.1.8 Deleted

G.1.2 Deleted

G.1.2.1 Deleted

(D)

Issued: December 22, 2010  
By: Mary Anna Hite

Effective: December 23, 2010  
Title: General Manager

G. PAY TELEPHONE SERVICE

G.1 Pay Telephone Service (Cont'd)

G.1.2 Rates and Charges (Cont'd)

G.1.2.2 Toll messages from pay telephones are charged for at the established rates for toll messages.

G.1.2.3

(D)

G.1.2.4 The Telephone Company will provide Coin Supervision Additive Service to PSPs who order local exchange service lines for the provision of pay telephone service and where the pay telephone equipment connected to the local exchange service lines requires central office coin supervision capability.

(D)

Coin Supervision Additive Service provides the capability of central office line equipment to pass signals and/or tones from an exchange service line to a trunk terminating at the PSP's operator service provider. These signals enable an operator service provider to recognize coin deposits and return coins to the pay telephone user. Coin Supervision Additive Service also permits a suitably equipped operator service provider to automatically ring back the originating exchange service line upon completion of a call.

A Coin Supervision Additive Service charge as set forth in G.3.6 following is assessed monthly to the PSP for each exchange service line for which Coin Supervision Additive Service is provided.

G.2 Reserved for Future Use

G.3 Pay Telephone Access Service for Payphone Service Providers

G.3.1 General

G.3.1.1 Pay Telephone Access Service is an exchange line service provided at the request of the PSP for telecommunications use by the general public at locations accessible to the general public.

G.3.1.2 Pay Telephone Access Service is provided for use with PSP provided pay telephones.

Issued: August 26, 1999  
 By: Mary Anna Hite

Effective: September 25, 1999  
 Title: General Manager

## G. PAY TELEPHONE SERVICE

## G.1 Pay Telephone Service (Cont'd)

## G.1.2 Rates and Charges (Cont'd)

G.1.2.2 Toll messages from pay telephones are charged for at the established rates for toll messages.

G.1.2.3 Where a pay telephone is installed at the customer's request, the filed monthly rate applicable to business one-party service will apply. See Section C of this Tariff.

G.1.2.4 The Telephone Company will provide Coin Supervision Additive Service to PSPs who order local exchange service lines for the provision of pay telephone service and where the pay telephone equipment connected to the local exchange service lines requires central office coin supervision capability.

Coin supervision Additive Service provides the capability of central office line equipment to pass signals and/or tones from an exchange service line to a trunk terminating at the PSP's operator service provider. These signals enable an operator service provider to recognize coin deposits and return coins to the pay telephone user. Coin Supervision Additive Service also permits a suitably equipped operator service provider to automatically ring back the originating exchange service line upon completion of a call.

A Coin Supervision Additive Service charge as set forth in G.3.6 following is assessed (N) monthly to the PSP for each exchange service line for which Coin Supervision Additive Service is provided.

## G.2 Reserved for Future Use

## G.3 Pay Telephone Access Service for Payphone Service providers

## G.3.1 General

G.3.1.1 Pay Telephone Access Service is an exchange line service provided at the request of the PSP for telecommunications use by the general public at locations accessible to the general public.

G.3.1.2 Pay Telephone Access Service is provided for use with PSP provided pay telephones.

Issued: July 29, 1998  
By: Mary Anna Hite

Effective: August 31, 1998  
Title: General Manager

## G. PAY TELEPHONE SERVICE

## G.3 Pay Telephone Access Service for Payphone Service Providers (Cont'd)

## G.3.1 General (Cont'd)

G.3.1.3 Pay Telephone Access Service is provided subject to the condition that telephone messages (local and long distance) placed from stations which are accessible to the public are completed over Pay Telephone Access lines. Where Pay Telephone Access Service is furnished, any type or grade of business service offered regularly at that location may be furnished in addition, provided such business service is confirmed to locations solely for use by the particular establishment.

G.3.1.4 PSP pay telephones may not be attached to other types of access lines. A subscriber must order a separate Pay Telephone Access line for each telephone installed and will be billed that tariffed rate for each line.

## G.3.2 Responsibility of the Customer (PSP)

G.3.2.1 The PSP shall be responsible for the installation, operation and maintenance of any pay telephones used in connection with this service.

G.3.2.2 The PSP shall be responsible for payment of a service charge for each visit by the Company to the premises of the customer, where the service difficulty or trouble reports result from the use of equipment or facilities provided by the customer.

G.3.2.3 PSP pay telephones must be connected to the Company network in compliance with Part 68 of the FCC Rules and Regulations and have the following operational characteristics:

- A. Must be able to access the "Operator" at no charge to the calling party. (T)
- B. Must be able to access 911 Emergency Service, where available, at no charge.
- C. The appropriate emergency number (Operator, 911) must be clearly posted at each location of a PSP's pay telephone.

Issued: July 29, 1998  
By: Mary Anna Hite

Effective: August 31, 1998  
Title: General Manager

## G. PAY TELEPHONE SERVICE

## G.3 Pay Telephone Access Service for Payphone Service Providers (Cont'd)

## G.3.2 Responsibility of the customer (Cont'd)

## G.3.2.3 (Cont'd)

- D. Must clearly display information consisting of local address and telephone numbers where a caller can obtain assistance in the event that the PSP's pay telephone malfunctions in any way. Must clearly indicate procedures for obtaining a refund from the PSP and that the pay telephone is not being provided by the Company. The Company is not responsible for refunds of coins deposited in PSP's coin operated pay telephone.
- E. Must be equipped to return the coins to the caller in the case of an incomplete call.
- F. The telephone number of the line must be displayed on each PSP.
- G. Must be capable of providing access to all interexchange carriers certified to do business in Georgia.
- H. Must be capable of completing local and toll calls.

G.3.2.4 The PSP shall be responsible for any and all toll charges billed in connection with the Pay Telephone Access Service.

G.3.2.5 The PSP is responsible for insuring that its pay telephones are installed in compliance with all Public Service Commission accepted telecommunications industry standards, and the current National Electric Code and National Electric Safety Code.

G.3.2.6 The owner of a PSP pay telephone must apply for and receive an operating certificate from the Public Service Commission before the Company connects a Pay Telephone Access Line.

A separate certificate will be required for each access line. An order of the Public Service Commission will be issued for each application. The Company will furnish the Commission with the pay telephone number after connection is completed. The Company and interexchange carriers are exempted from those certification requirements.

Issued: July 29, 1998  
By: Mary Anna Hite

Effective: August 31, 1998  
Title: General Manager

G. PAY TELEPHONE SERVICE

G.3 Pay Telephone Access Service for Payphone Service Providers (Cont'd)

G.3.3 Rates and Charges Applied by the Company

G.3.3.1 Monthly Pay Telephone Access Line rate is 80% of the Business Individual Line Rate in Section C of this Tariff. This rate is per line.

G.3.3.2 In Addition to Monthly Pay Telephone Access Line rate, local message (if facilities equipped to measure) per message: 1/2 of local message tariff rate.

G.3.3.3 In addition to Monthly Pay Telephone Access Line rate, flat rate charge (where facilities not equipped to measure) monthly: 1 and 1/2 times business rate.

G.3.3.4 Listings in connection with pay Telephone Access Service are furnished under the same rates and regulations as other business service.

G.3.4 Rates and Charges Applied by the Customer

Long Distance messages are charged at the established long distance telephone rates. (C)  
 No time limit shall be imposed on the duration of a local call made from a customer provided telephone.

G.3.5 Optional Features

Screen Class 88 is applicable to Pay Telephone Access Service for PSP equipment. This is special screening provided by BellSouth and AT&T which blocks billing to the originating number.

G.3.5.1 Coin Supervision Additive Service charge is applicable to Pay Telephone Access Service when the PSP's equipment requires coin supervision capability.

G.3.6 Rates and Charges

Any charges (recurring and nonrecurring) incurred by the PSP for operator services provided by BellSouth or AT&T will be passed on to the PSP in addition to Local Telephone Company charges listed below:

	<u>Recurring</u>	<u>Nonrecurring</u>
Screen Class 88	\$2.00	\$30.00
Coin Supervision Additive	\$3.00	\$30.00

Issued: July 29, 1998  
 By: Mary Anna Hite

Effective: August 31, 1998  
 Title: General Manager

## G. PAY TELEPHONE SERVICE

## G.4 Pay Telephone Access Line for Institutional Service Providers

## G.4.1 General

G.4.1.1 Pay Telephone Access Line for Institutional Service Providers (ISPs) is an exchange line (C) service specifically provided to resellers of telecommunications services for use at an institution by inmates in making collect only calls. An institution is defined as any type of confinement/correctional facility (i.e., prisons, jails, work farms, detention centers, etc.). This service does not apply to telephones located elsewhere within the confines of the facility (i.e., administrative areas, guards' break rooms/lounges, etc.) or outside the facility.

## G.4.2 Requirements

G.4.2.1 ISPs must obtain a certificate of public convenience and necessity from the Commission in order to lawfully provide Institutional Telecommunications Services.

G.4.2.2 ISPs are required to file tariffs with the Commission which set forth the services provided and the charges for those services. All tariff filings shall require 30 days notice before effective.

G.4.2.3 ISPs must adhere to the same rules and regulations that govern billing authority as approved by the Commission for resellers, interexchange carriers (ICs) and alternate operator service (AOS) companies in that the ISP must be identified on the bill submitted to the customer (called party). In the event that it is impractical or impossible for the billing entity to comply, the ISP may apply to the Commission for a waiver to be reviewed on a case by case basis.

G.4.2.4 Telephone equipment providing institutional telecommunications service will be installed in compliance with all accepted telecommunications industry standards as well as the current National Electric Code and the National Electric Safety Code.

G.4.2.5 Telephone sets serving an ISP's location must:

- A. Provide access to outward only 0+ collect calls for local, intraLATA toll, and interLATA toll calls, and must block access to all other types or forms of calls.
- B. Insure that, if no positive acceptance of a call is received, the call must either be terminated within 15 seconds of the last message given or default to a live operator. A positive response from the called party indicating a willingness to pay for the call must be received before completing a call. A positive response is defined as a pulse/tone generated response and/or verbal acceptance. No other method may be used in confirming a call.

Issued: January 15, 1997  
By: Robert Letcher

Effective: April 15, 1997  
Title: General Manager



## G. PAY TELEPHONE SERVICE

## G.4 Pay Telephone Access Line For Institutional Service Providers (Cont'd)

## G.4.2 Requirements (Cont'd)

## G.4.2.5 Telephone sets serving an ISP's location must: (Cont'd)

- C. Where call terminated is deemed appropriate by the administrators of the institution and unless another time interval is specifically requested by the administrator, limit the call duration to a 15 minute interval. Any changes to call termination must be filed with the Commission within thirty (30) days of such change. The Company will not provide credit or equivalent service to the called or calling parties for such calls.
- D. Block calls to local Directory Assistance (411), long distance Directory Assistance (555-1212), toll free numbers (1-800), 700, 900, 950, 976, 1010XXX (T) and any other numbers the institution and/or the Commission determines may jeopardize the integrity and security of the institution and the safety of the public.

G.4.2.6 ISPs, like other resellers, AOS companies, and ICs, may not utilize interLATA facilities for the purposes of carrying intraLATA traffic but will provide all intraLATA service by means of Company facilities authorized for resale. Each ISP must certify to the Commission that it is routing intraLATA calls through the appropriate intraLATA facilities.

G.4.2.7 For calls originating from institutions, ISP operators, live and/or mechanical, will clearly state the name of the Company at the initiation of any encounter with a customer (the billed party) so that the customer is fully informed as to which carrier will be handling the call before the customer incurs any charge. ISP operators will also clearly state its name at the conclusion of its contact with the customer.

G.4.2.8 If requested by the customer, ISP operators will fully disclose the rate to be charged for a call, including surcharges, before the customer incurs any charge.

G.4.2.9 Any calls returned to the Telephone Company as uncollectible will be the responsibility of the ISP.

G.4.2.10 The ISP provider will be identified on the bill submitted to the customer (called party) for institution originated calls.

G.4.2.11 Within the confines of the institution, ISPs must order a separate access line for institutional services which may serve up to three (3) instruments per ISP access line installed. However, if more than one instrument occupies a single ISP line, only one instrument may use the line at a given time.

Issued: June 11, 1999  
By: Mary Anna Hite

Effective: July 11, 1999  
Title: General Manager

## G. PAY TELEPHONE SERVICE

## G.4 Pay Telephone Access Line For Institutional Service providers (Cont'd)

## G.4.3 Rates and Charges

## G.4.3.1 Pay Telephone Access Line for ISPs-Rates and charges applied by ISPs: (C)

- A. Only rates filed and approved by the Commission may be charged.
- B. ISPs who desire to charge above existing tariffed rates for operator service rates for interexchange carriers shall file cost, revenue and expense data justifying the proposed rates. Rate reductions may take effect after giving the Commission 14 days notice.
- C. Usage charges are based upon the distance between the originating and the terminating points of the calls as calculated by using the V and H coordinates as set forth in AT&T's General Services Tariff, Section A.11.
- D. A generic contract, representative of those executed between the ISP and the institutions, which set forth any charges (to include commissions) that an ISP collects for remittance to the institution must be filed with the Commission.
- E. The charge for a local station-to-station 0+ collect call must not be any higher than \$0.95, and for person-to-person 0+ collect calls no higher than \$1.95, unless justified and approved by the Commission.

## G.4.3.2 Pay Telephone Access Line for ISPs—Rates and charges applied by the Company: (C)

- A. Each institutional line will be billed at a monthly rate equal to the B1 rate set forth in Section G.3.3.1 in the General Subscriber Services Tariff.
- B. In addition to the monthly rate, a charge equal to 50% of the authorized coin phone rate as set forth in Section G of this General Subscriber Services Tariff will be charged for each local call completed. (If facilities equipped to measure).
- C. Any additional restrictions or services will be billed at the appropriate rate as specified elsewhere in this General Subscriber Services Tariff.
- D. In addition to the monthly rates, flat rate charge (where facilities not equipped to measure) monthly: 1-1/2 times business rate. (N)

Issued: January 15, 1997  
By: Robert Letcher

Effective: April 15, 1997  
Title: General Manager

SCREEN CLASS 88

WHEN CALL IS PLACED 0 + OR 0-, OPERATOR IS ALERTED  
ON HER SCREEN THAT THIS IS A C.P.E. COIN STATION AND WILL  
ALLOW THE FOLLOWING.  
CALLING CARD  
PLACE COLLECT CALLS  
BILL TO THIRD NUMBER (OPERATOR WILL SECURE ACCEPTANCE)  
LOCAL CALLS OPERATOR ASSISTED AND LINE VERIFY AND INTERRUPT  
WILL HAVE TO BE PAID BY ONE OF THE ABOVE.